

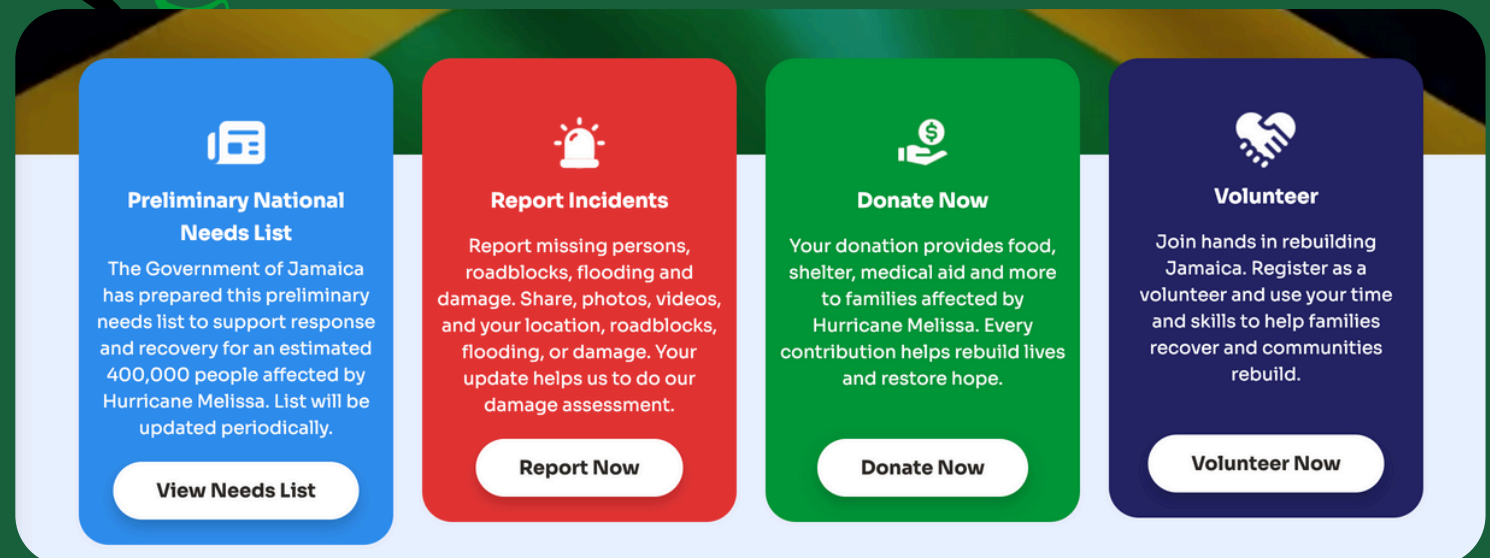


Support Jamaica Hurricane Melissa Relief

Here's How You Can Help:

CASH DONATIONS

Visit <https://supportjamaica.gov.jm/>
and click on the **Donate Now** button



What You Will Need:



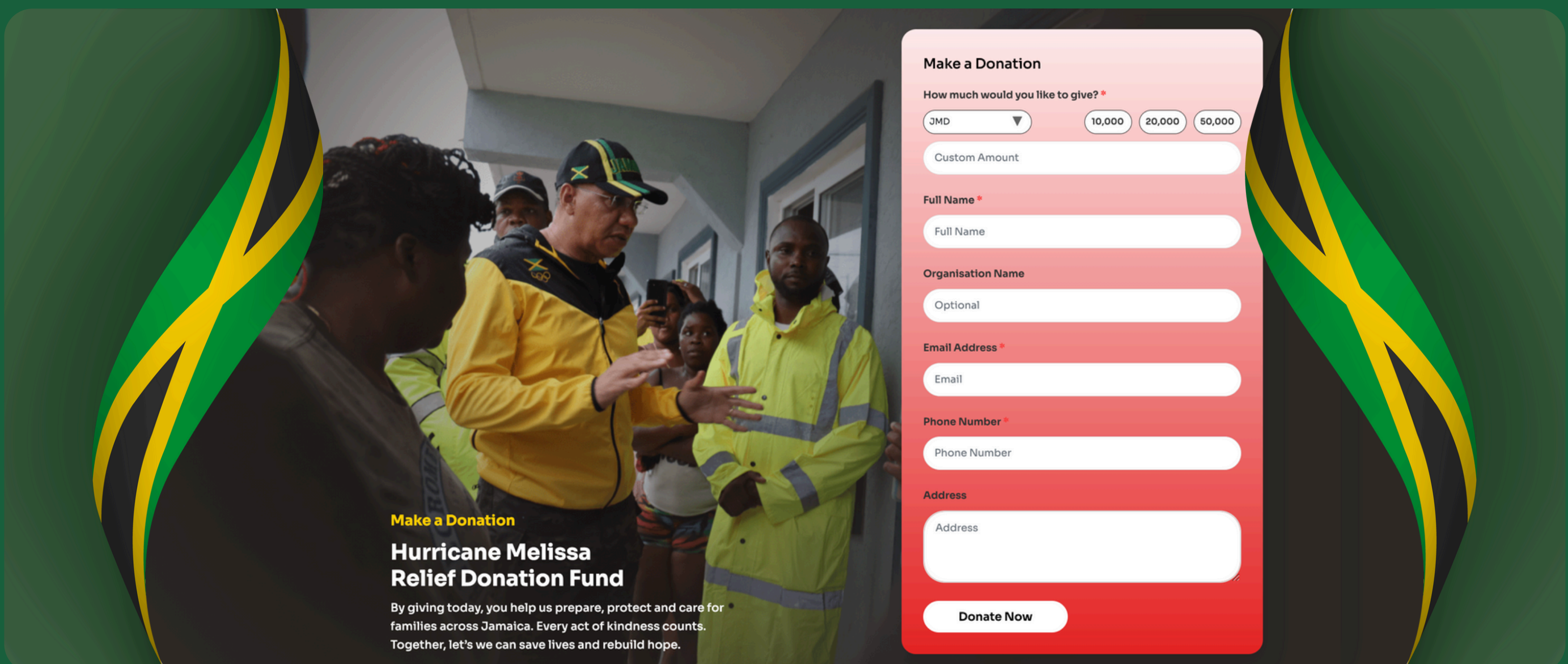
A credit or debit card to make payment

Bank transfer information is also available for those who wish to make a bank transfer to a Jamaican, US, Canadian or UK bank account.

Individuals and corporate entities seeking to 'drop-off' items at the nearest drop centre internationally or in Jamaica should register their pledges at <https://supportjamaica.gov.jm>. Regional drop-off points in the United States can be found [here](#).

All donors sending items directly to the Jamaica should register their pledges directly with the Office of Disaster Preparedness and Emergency Management (ODPEM) at donationcoordinationjamaica@odpem.org.jm and copy recoverjamaica@opm.gov.jm.

You are encouraged to review the needs list to ensure that the items being sent align with the country's needs. (See image above for reference.)



DONATIONS

TYPE OF CONTRIBUTION:

WHERE TO GO:

WHAT YOU WILL NEED:

GOODS (ARRIVING BY AIR OR SEA)

CUSTOMS CLEARANCE BY THE JAMAICA CUSTOMS AGENCY (JCA) WILL BE REQUIRED FOR ANY ITEMS ARRIVING BY AIR OR SEA.

Special duty-free allowances and tax-free entry have been approved for items consigned to the ODPEM. Details are:

Mr. Richard Thompson
ODPEM
2-4 Haining Road, Kingston 5, Jamaica
Email: donationcoordinationjamaica@odpem.org.jm

Pre-Arrival Notification

Email emergencyreliefclearance@jca.gov.jm indicating the following:

- Intended use or purpose of items
- Mode of arrival (air or sea)
- Expected date, time and port of arrival
- Donor name and contact details
- Name of local customs broker
- List of items including description and quantities (N.B. All approvals must be in place for medications, food and chemicals – consult your customs broker)

Arrival Documents

- Packing List
- Airway Bill (if arriving by air) or Bill of Laden (if arriving by Sea)
- Invoices (where available)
- Cargo Manifest

****Special Temporary Provisions for Specific Items:**

The JCA has temporarily suspended import duty and General Consumption Tax (GCT) on specific goods and items (see list [here](#)) being imported in support of the national recovery effort. All other fees and charges remain applicable. the suspension expires November 28, 2025.

TECHNICAL EXPERTS (NON-JAMAICAN PERSONNEL)

All donors should check with the Office of Disaster Preparedness and Emergency Management (ODPEM) at donationcoordinationjamaica@odpem.org.jm to ensure that the technical expertise and skills sets are required as a part of the relief effort.

PRE-ARRIVAL CLEARANCE IS REQUIRED FROM THE PASSPORT, IMMIGRATION AND CITIZENSHIP AGENCY (PICA).

Pre-Arrival Notification

Email nmia@pica.gov.jm indicating the following:

- Purpose of trip
- Mode of arrival (air or sea)
- Expected date, time and port of arrival
- Donor name and contact details
- List of all passengers and crew (including full name, nationality, passport number, flight details, passport bio-data page)

Upon Entry

- National passport
- Customs C5 Form (<https://enterjamaica.gov.jm>)
- Visas – waived for personnel arriving for relief and rescue personnel until January 29, 2026

TECHNICAL EXPERTS (WITH SUPPORT ANIMALS)

APPROVAL MUST BE GRANTED BY THE VETERINARY SERVICES DIVISION (VSD) BEFORE ARRIVAL IN THE COUNTRY.

KINDLY NOTE JAMAICA DOES NOT ACCEPT ANIMALS FROM SOME COUNTRIES.

Pre-Arrival Notification (at least 24 hours prior)

Email vsdpermits@moa.gov.jm indicating the following:

- Expected date, time and port of arrival
- Donor name and contact details
- Number of animals and type

In the case of dogs, confirmation that:

- o Dog is in good health and free of infectious disease having been examined at least 48 hours prior to arrival

DONATIONS

TYPE OF CONTRIBUTION:

WHERE TO GO:

WHAT YOU WILL NEED:

TECHNICAL EXPERTS (WITH SUPPORT ANIMALS) CONT'D

- o Cleared for travel
- o Is microchipped with an ISO-compatible microchip
- o Vaccinated with appropriate inactivated vaccine in the last 12 months or 36 months as applicable
- o Post rabies vaccination FAVN titre greater than 0.5IU/ml

- Name of handler travelling with dog
- Health records for each animal

Additional, detailed relevant information will be provided once the email is received by ODPEM.

WHERE DOGS FAIL TO MEET THE MINIMUM STANDARDS THE DIRECTOR OF VETERINARY SERVICES RESERVES TO RIGHT TO AUTHORIZE DENIAL OR ENTRY, REPATRIATION OR QUARANTINE.

GOODS OR TECHNICAL EXPERTISE (ARRIVING BY CHARTER PLANE)

IN ADDITION TO THE ABOVE, APPROVAL BY THE JAMAICA CIVIL AVIATION AUTHORITY (JCAA) IS REQUIRED FOR ALL NON-COMMERCIAL FLIGHTS LANDING IN JAMAICA.

Kindly also note:

- Ground handling arrangements must be made prior to the flight operations to Jamaica
- JCAA is to be copied on communication to ODPEM – to include packing list
- On receipt of the compliant application by the JCAA, permits will be granted within an hour
- Expect slotting rules to be applied at the airports to streamline efficient arrival, offloading and departure. This will be managed by the airport operators.
- Flight plans are to be filed at minimum one (1) hour prior to departure from point of origin.

IN ADDITION TO THE ABOVE CUSTOMS AND/OR PICA AND/OR VSD CLEARANCE....

JCAA Approval Request

Email erlicensing@jcaa.gov.jm indicating:

- Purpose of trip
- Expected date, time and port of arrival
- Donor name and contact details
- Signed letter addressed to the JCAA confirming that the airline will follow the security procedures of its designated local handling agent (that is, the handling agent selected by the operator to assist with airport operations). **Kindly revise the security letter submitted.**
- Aircraft details and documentation:
 - o Air Operator Certificate
 - o Operations Specification (Sections A003- Aircraft Authorisation, B050 Authorised areas en route operations, D085- aircraft listing. The digital signature page **must be included.**
 - o Certificate of Registration
 - o Certificate of Airworthiness
 - o Noise Certificate
 - o Radio Station Licence
 - o Certificate of Insurance



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DONATE NOW

Hurricane Melissa Relief

Rebuilding Lives. Restoring Hope.

Hurricane Melissa, a powerful Category 5 storm, has passed, leaving widespread devastation across Jamaica.

Thousands of people have been affected, with families displaced, homes destroyed, and livelihoods shattered. Now begins the hard road to recovery. Together, let's stand ready to help families rebuild their homes, restore their lives, and bring hope back to our nation.



Preliminary National Needs List

The Government of Jamaica has prepared this preliminary needs list to support response and recovery for an estimated 400,000 people affected by Hurricane Melissa. List



Report Incidents

Report missing persons, roadblocks, flooding and damage. Share photos, videos, and your location, roadblocks, flooding, or damage. Your update helps us to do our



Donate Now

Your donation provides food, shelter, medical aid and more to families affected by Hurricane Melissa. Every contribution helps rebuild lives and restore hope.



Volunteer

Join hands in rebuilding Jamaica. Register as a volunteer and use your time and skills to help families recover and communities rebuild.

DUTIES & GCT FREE SPECIAL PROVISIONS LIST



**Jamaica
Customs
Agency**
'Country Above Self'

LIST OF DISASTER RELIEF ITEMS FOR THE GENERAL PUBLIC

The Government of Jamaica has approved a **30-day Tax Waiver** on specific goods being imported for recovery from Hurricane Melissa by the general public. The details are as follows:

Effective Dates: **October 29, 2025 – November 28, 2025.**

What is waived: Import Duty (ID) and General Consumption Tax (GCT)

ITEMS

- Tissues
- Wipes
- Cleaning products
- Diapers
- Clothing
- Mattress
- Bed Linens /Bed Pads/Baths Linens
- Toiletries
- Over-the-Counter Drugs
- First Aid Kits/Hygiene Kits
- Kitchen Utensils
(Including, non-plastic disposables, pots and pans)
- Garbage bags
- Ply Boards
- Nails
- Zinc
- Tarpaulins
- Generators Not Exceeding 5000Watts
(Household Use Only)
- Tents
- Igloos
- Bed Cots
- Sleeping Bags
- Flash Lights
- Basic School Supplies
- Bottled Water
- Disposal Batteries
- Mobile Battery Packs
- Lantern/Lamps
- Solar Flood Lights
- Gloves
- Rain Gear/Coats
- Water Boots
- Buckets/Pans
(Water Storage Containers)
- Mops/Brooms
- Fuel Containers
- Non Perishable Food Items
- Basic Hand Tools
(Drills, Shovels, Axes, Hammers, and Machetes)
- Repellent
(Pre-approval/Permit may be required)
- Water Purification Kit
(Pre-approval/Permit may be required)
- Sanitisers/Wipes
- Disposable Masks
- Temporary Sanitation System
- Battery Operated Radios
- Portable Stoves/Butane Burners